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SUNSCREEN FUNDRAISER RETURNS PROCEDURE – UNSOLD GOODS

Please note that a maximum of only 25% of the original total order may be returned. This must be done within 90 days of receiving stock.

- STEP 1** Before goods are returned, contact Skin Health on 1300 364 515 for a **Return Authorisation Number** which must be quoted on all correspondence concerning the return.
- STEP 2** Ensure freight is properly labelled. ALL items must be numbered i.e: 1 of 4, 2 of 4, etc. Full return address details must be clearly marked on ALL items.
- STEP 3** A document (known as a Packing Slip) must be attached to Carton Number 1 of the shipment.
- STEP 4** Fax a copy of this document (Packing Slip) to Skin Health Fax (03) 9882 6058, Attention: FUNDRAISING, ensuring that the Return Authorisation Number is quoted.

By following the RETURNS PROCEDURE you will minimise the time taken to process the return as well as ensuring that you are refunded, or credited, the correct amount.

All unsold stock is to be returned to:

Skin Health Pty Ltd
C/o Advantage Sales
6/35 Leighton Place
Hornsby
NSW 2077

To be shipped via:

Transport selected by school, club or group
at the school, club or groups cost

If you have any further questions in regard to returning stock please contact Skin Health on telephone 1300 364 515

NOTE:

- **Product must be returned in unused, unmarked, undamaged, full and original carry boxes and cartons in order to receive a refund or credit**
- **No damaged or marked carry boxes or cartons will be accepted for return**
- **Full cartons ONLY will be accepted for return**
- **No part cartons will be accepted**
- **A maximum of 25% of the original order may be returned**
- **Products must be returned within 90 days of receiving stock**